

Fitness Centre :

Cancellation Policy: 9.9.22

If you wish to cancel a gym/pool membership you must do so in writing to seals@maroubraseals.com.au.

This will be then authorised by the management for reasons of illness, injury or any other reasonable situation or request. As our gym/pool passes are paid upfront with cash or credit card we can only offer part refunds and is calculated subject to the following conditions.

Monthly Pass- \$95- part use no refunds applicable but may consider to pause whilst injured or sick.(medical certificate may be requested)

Half Yearly Pass- \$440- EG: If 3 months has been used & you require a refund due to illness, injury or moving away from the area then the refund applicable would be calculated as follows:

\$440 minus 3 months @ Monthly Rate of \$95 (\$285) = \$155 Total Refund.

Yearly Pass- \$650- EG: If 6 months has been used and require a refund due to illness, injury or moving away from the area then the refund applicable is calculated as follows:

\$650 minus 6 months @ half yearly rate of \$440 = \$210 Total Refund.

Every refund however is subject to the Managers discretion.

Pauses:

Monthly passes: Will not be paused unless the pass has not been utilised at all & subject to managers discretion.

Half yearly passes: We will allow 1 x Pause per half year also subject to managers discretion by email seals@maroubraseals.com.au

Yearly passes: We will allow 2 x short Pauses (maximum 4 weeks) per Year also subject to managers discretion by email seals@maroubraseals.com.au

Every pause must be in writing and is at Managers discretion.